

Original Article

A Study on E-Commerce Analysis Report

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In today's world of commerce, online shopping is booming. Digital commerce is implied by e-commerce. E-commerce also referred to encompasses the purchase and sale of goods and services as well as the transfer of funds or data via an electronic network that goes beyond the Web. Electronic commerce, or e-commerce, is a shift in perspective that impacts customers and advertisers. We present a web-based flowchart in this study. We make comparisons between traditional and online business. We also focus on the unique features and types of e-commerce. In essence, we discuss online shopping advancements. We highlight the main features and challenges of online sales at the end of this study.

Keywords: Electronic Commerce, Types of Online Shopping, E-Commerce Providers, Highlights, and Disadvantages of E-Commerce.

Introduction:

The concept of electronic commerce is implied by e-commerce. It entails using the internet and digital platforms to manage goods and services. Online shopping refers to conducting business online and using data innovations such as Electronic Data Integration (EDI). E-commerce refers to a the advertiser's website that allows them to directly trade goods or services with customers via a gateway.



The entry uses a digital online store or online shopping catalog system and accepts pays via debit or credit card, payment card, or electronic fund transfer (EFT).

E-commerce types:

There are many different types of e-commerce, and there are many different ways to describe them. The five main categories of online shopping are:

Business-to-Business (B2B),
Peer-to-Peer exchange (P2P),
Business to Consumer (B2C)
Consumer-to-Consumer (C2C), and
Mobile Commerce (M-commerce).

Business-to-Business (B2B):

The largest type of online shopping is B2B (business-to-business) online, where companies focus on selling to different businesses. An online retailer can negotiate with suppliers, retailers, or operators; these transactions are typically conducted using Electronic Data Interchange (EDI).



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Manufacturers and distributors are examples of business-to-business businesses. With the help of business to business e-commerce, can advance their competence in a few regular trading skills, such as supplier management, inventory management, and instalment operations.

Businesses can better control their provider expenses by reducing buy arrange preparation expenditures and cycles thanks to business-to-business e-commerce.

Peer-to-peer (P2P):

Peer to peer communication (P2P) online shopping eliminates the need for a centralized website server by enabling clients of the Web to exchange specific records and computing resources. In its most basic state, peer-to-peer communication doesn't need an intermediary.

Since 1999, entrepreneurs and venture capitalists have worked to adapt various perspectives of online peer-to-peer invention into peer-to-peer network e-business. Although idealists point out that Napster is essentially peer-to-peer because it relies on a central database to show which customers are sharing music files, Napster.com is the most well-known example of peer-to-peer e-commerce. Napster helps Web clients find and share MP3 music records.

Business-to-Consumer (B2C):

B2C online shopping is the process that internet companies try to connect with individual customers. Websites like Yahoo.com and MSN.com provide customers with useful Web search tools and a variety of services like news, mail, instant messaging, purchase, and more. The community providers are locations that create a digital virtual world where people with similar interfaces can interact with similar people, exchange ideas, and obtain data relevant to their interests.



These kinds of locations are designed to provide clients with a quick, useful, one-stop shop where they can focus on their most important issues and interface.

Consumer-to-Consumer (C2C):



Through the help of a digital advertiser, C2C online shopping allows customers to make offers to one another. The ability for consumers to provide goods or services to other consumers is advanced by this type of electronic commerce technology.

Customers prepare the items for the display in C2C online stores and place them for sale or trade on their statement. However, the consumer relies on the advertising manufacturer to provide a catalog and a visual machinery so that the products may be easily shown, located, and paid for. eBay.com provides an advertising place wherever customers may supply things to different customers individually.

Mobile Commerce (M-commerce):

M-commerce refers to the use of distant, sophisticated devices to facilitate online transactions. Mobile consumers can perform a variety of exchanges, including managing accounts, in-store pricing evaluations, and stock market counts. arrangements for travel and more. These transactions take the shape of digital storefronts and digital POS systems, which are enabled by computerized networks. Mobile phones, private electronic coworkers, and dash-top portable devices are examples of additional multipurpose devices.

Younger generations are the target market for gadget sellers because they use smartphones in excess of any age group. to enable customers for shopping online using smartphones by advancing the development of online shopping to mobile commerce.

Participants of e-commerce:

Internet:

The growth of electronic commerce has been aided by a massive web portal. Smart phones and the internet are becoming an essential part of every person's life. The internet is now a vital tool for purchasing, studying, communicating, and even receiving services from experts, carpenters, handymen, and other professionals. It is hardly a repository of information.



The information and communication technology has greatly enhanced the global community over the last fifteen years. The web and its services have created untapped markets due to the enormous advancements in technology. The ICT revolution has significantly accelerated global progress during the last fifteen years. The internet and its services have created untapped markets due to their tremendous technological advancements.

The number of mobile web users in urban India increased by 65% from 2014 to 197 million in 2015, while the number of users in rural areas increased by 99% to eighty million by November of the same year. According to the IAMAI and the IMRB (2015), this is expected to grow to 218 millions (city) and 87% province-wide.

Portals for payments:

An payment gateway is a provider of digital interchange advantages which permits regular payment card installments for physical stores, online merchants, e-businesses, and brick and click. The lifeline of e-commerce consists of installments programs that include a credit card, a charging card, virtual account management, and digital reserve transfer. Repayment portals are necessary for environmentally friendly e-commerce since the environment is shifting from cash to digital cash.

Analysis:

Analysis is the process of logic that transforms data into understanding so that better decisions can be made. Businesses gather, organize, evaluate, and remark on anything their customers do thanks to analytics. Businesses now rely on creativity to differentiate customer behavior due to the massive increase in information volume. To determine the return on online purchases and improve the channel mix, e-tailors must have access to data in real time. E-commerce companies have access to basic analytics tools like bushel estimation, typical arrange volume, and conversion percentage, but we need a deeper analysis strategy for the user's significant understanding.

3-D printing technologies:

The 3D printer was a device that can create a 3-D version of an updated design. It uses a technique known as "introduced component manufacturing," a multi-layered handling that resembles how an ink-jet printers gradually applies color layers to a level sheet of paper. The type of fabrication we've been accustomed to since the Technological Revolution upended rural life in the beginning of the nineteenth century is predicted to eventually be replaced by 3D printers. Plans designed to be manufactured by the customer or by an independent printer unrelated to the manufacturer are showcased through 3D printers. The design has been approved, along with a printing authorization; the final product is not offered. There are e-commerce sites hidden in nooks and crannies where aspiring artisans advertise their plans for print at home or at work. Customers have two options: they can use their claim printers or buy the template, have it verified, and then send it to the business office printers.



Social networks:

Businesses are constantly using social networks to advertise their goods and services. Social media refers to webpages and computer applications that enable people to interact and share information online via a device or smartphone. Social media has been crucial in developing identities and educating customers about various deals. It provides a platform for referral marketing, developing a brand, notifications, and the development of a network of reliable customers.

Benefits of online shopping:

- 1. International Impact and Very Comprehensive Display:** E-commerce enables companies to connect with customers worldwide, expanding their advertising beyond geographical constraints.
- 2. Fewer Operating Expenditures:** When in comparison to traditional shops, online retailers usually have fewer operating expenses for things like staffing, supplies, and leasing.
- 3. 24×7 Comfort and Availability:** Users may purchase internet at any time and from any location, promoting comfort and adaptability.
- 4. Customized Services:** Analysis of data let companies to customize products, customer experiences, and advertising.
- 5. Easy Versatility:** Businesses may easily increase down or up how they conduct business in response to demand thanks to e-commerce platforms.
- 6. Effective Prepare Procedure:** Internet-based systems simplify shipping, inventory control, and schedule preparation.
- 7. Accessibility to Customer Data and Analysis:** Online shopping provides valuable insights into customer behavior, preferences, and statistics.
- 8. Lower Exchange expenses:** Because online shopping eliminates the need for stores and sales personnel, exchange expenses are lower.

9. Quicker Purchasing Process: Customers can quickly peruse, evaluate, and purchase products web.

10. Wider Audience: Using social networks and digital platforms, companies can connect with a wider audience.

The negative aspects of online shopping:

1. Risks for security: Because private data is exchanged via the internet, firms are vulnerable to frauds and cyber-attacks.

2. Delivery and Handling Difficulties: Managing delivery costs, schedules, and refunds are often difficult and expensive.

3. High Competitors: Brands must stick apart and attract clients in the highly competitive e-market.

4. Insufficient Personal Contact: Clients lose out on the chance to receive timely, smart, and personal assistance.

5. Restricted Practical Experiences: Consumers may become dissatisfied if they are unable to see in person products they just bought.

6. Dependent on Invention: Online retailers depend significantly on innovative thinking, rendering them defenseless to specific challenges and unavailability.

7. Administrative Problems: Managing inventory, transactions, and customer benefits across several phases is often difficult.

8. Heavy Competitors: Companies must stick and attract clients in the highly competitive e-market.

9. Delivery Charges: Especially for large or delicate items, shipment may be a significant expense for companies and consumers.

10. Scientific Issues: Users may encounter specific problems, such slow stack durations or website bugs, that may bother them.

Conclusion:

Electronic commerce has fundamentally changed consumer habits and business practices, offering unique opportunities for growth and access while also presenting obstacles that call for careful planning and adaptation. For experts that have a lot of interest in online shopping, this is an unexpected surprise. This poll will help them gain a deeper comprehension of the essential elements of the later online shopping sector that is transforming the industry.

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